

## Delivery Policy

GOIT utilise a number of suppliers and distributors across Australia to supply product to it's customers

To ensure the best possible pricing for our customers we generally ship directly from our suppliers to our customers removing additional shipping and handling costs

This means that orders may be shipped from a range of sources via multiple couriers

Unless your school has advised all purchases are to be delivered to the school as a bulk order.

## Delivery Costs

As we ship 1000s of different items delivery costs can vary on an order.

We aim to keep delivery cost on all orders under \$30. Where this is not possible customer's will be advised of the correct delivery cost before going ahead with the order.

We charge a Delivery, Administration and handling fee.

## Delivery Timeframes

We aim to deliver products as quickly as possible.

Where a good is in stock and does not require any configuration we aim to delivery within 5 Business Days.

Acer and other suppliers products that require configuration usually ship within 2 weeks unless their is a part shortage

We'll advise when a good is not in stock and where possible suggest an alternative

## Getting an ETA

Need to chase up an order just email us on [orders@grangeburn.com.au](mailto:orders@grangeburn.com.au)